

KOMO L. DAVIS

Enterprise Technology & Program Executive | Infrastructure Transformation & Applied AI

davis.ko@northeastern.edu | 919-987-0187 | Raleigh / Charlotte, NC | Remote / Hybrid | linkedin.com/in/komodavis

EXECUTIVE PROFILE

Enterprise technology and program leader with 18+ years across regulated financial services, insurance, technology, and operations, including 6+ years of recent enterprise technology delivery. Leads complex infrastructure and transformation work, recovers initiatives under pressure, and builds governance and applied-AI operating systems that convert technical risk into decision-ready executive visibility. Combines hands-on infrastructure depth with PMO discipline, Lean Six Sigma rigor, and cross-functional leadership across engineering, security, cloud, facilities, vendors, release teams, and business stakeholders.

SELECTED ENTERPRISE IMPACT

Recovered three at-risk initiatives across two portfolios through dependency reconciliation, sequencing discipline, stakeholder alignment, and transparent escalation; completed a major DMZ extension and returned remaining work to controlled delivery. Built PACT and Vector Sigma to operationalize human-guided AI, validation discipline, and source-of-record reporting; Vector Sigma now automates approximately 90% of recurring reporting activity while improving traceability and executive visibility. Managed secure infrastructure delivery across six network fabrics in an effort normally implemented as a single fabric, surfacing readiness gaps that could have caused failures at two sites. Supported a 230+ application and infrastructure M&A migration, coordinating PMO reporting among 5 project managers across 6 towers and 200+ employees; earlier reduced 102 unresolved defects and issues to 10.

CORE CAPABILITIES

Enterprise Program & Portfolio Leadership | Technical Program Management | Program Recovery & Stabilization | PMO / DMO Governance | Data Center & Network Modernization | Public Cloud Coordination | AI-Assisted Workflow Automation | Executive Reporting & Decision Support | Roadmap & Dependency Management | Readiness / Risk Governance | Vendor & Engineering Coordination | Change Management | Agile / Scrum / Kanban / Waterfall

PROFESSIONAL EXPERIENCE

Bank of America | Vice President, Technology Solutions Delivery Lead | Aug 2024 - Present | Charlotte / Raleigh, NC (Hybrid)

Direct concurrent enterprise data center, public cloud, secure-network, and platform-modernization work, governing integrated WBS execution, infrastructure readiness, risk mitigation, and leadership visibility across high-profile initiatives. Lead Network Delivery program-management coordination across Azure, AWS, and Google Cloud, aligning readiness and capacity needs with enterprise infrastructure execution. Serve as Solutions Delivery point of accountability across network, security, facilities, engineering, implementation, vendors, release, and business dependencies; separate true critical-path constraints from assumption-driven schedule pressure. Operate a mini-PMO / program function by improving governance cadence, intake discipline, artifact quality, readiness reviews, reporting standards, and execution visibility while mentoring PMs, release managers, and delivery leaders. Designed and operationalized PACT, a human-guided Microsoft Copilot operating framework with protocols for validation, hallucination detection, taxonomy control, output review, and human-in-the-loop governance. Redesigned program reporting into Vector Sigma, a one-source / multiple-views program intelligence architecture that automates approximately 90% of recurring reporting activity; transferred the capability by training another program professional in roughly 1.5 hours.

TEKsystems / Bank of America | IT Project Manager IV | Mar 2023 - Aug 2024 | Charlotte / Raleigh, NC (Remote)

Directed daily execution for the first Agora production data center build, reconciling multiple WBS plans and enterprise artifacts to maintain cross-tower alignment, risk visibility, technical readiness, and executive reporting. Orchestrated the USNJ13 / Evoque data center build as Solutions Delivery point of contact, coordinating network readiness, AI-integrated infrastructure, rack turn-up, provisioning troubleshooting, and Day 2 operations. Led a unified technical requirements document that reduced redundant intake and created a reusable structure for cross-line-of-business delivery; stabilized compressed launch timelines through readiness reviews, escalation, and sequencing discipline.

Cree | Wolfspeed | Project Lead & IT Program Coordinator | May 2020 - Oct 2022 | Morrisville, NC (Remote)

Supported enterprise M&A technology migration through a lift-and-shift of 230+ applications and infrastructure components, coordinating PMO reporting among 5 project managers across 6 towers and 200+ employees.

Identified 102 unresolved defects and issues in release and project-plan data and drove reduction to 10, protecting program cadence and PMO / DMO data quality.

Built project scorecards, steering committee updates, CAB documentation, communications plans, contract and budget tracking, and recurring governance practices; founded a project-management Community of Practice and contributed to employee-resource-network leadership.

SELECTED PROGRAM PORTFOLIO

Enterprise data center modernization spanning production builds, capacity expansion, DMZ extension, network fabric readiness, secure access, integrated rack turn-up, provisioning, and Day 2 operations in regulated banking environments.

Public cloud program coordination across Azure, AWS, and Google Cloud with readiness governance, dependency tracking, release coordination, capacity alignment, and leadership reporting.

Program recovery and governance maturity through WBS reconciliation, readiness reviews, PM and release-manager coaching, escalation discipline, repeatable artifact standards, and executive decision support.

Network infrastructure foundation backed by topology design, statement of work and bill of materials development, and 100+ hours of hands-on CLI configuration across enterprise routing and switching protocols.

APPLIED AI & DELIVERY INTELLIGENCE

PACT and Vector Sigma combine human-guided AI, source-of-record discipline, validation protocols, structured context, and governed output review to improve program analysis and reporting without delegating accountable judgment.

Scaled AI-assisted lessons-learned and retrospective operations from 0% to approximately 90% process automation in roughly two months, standardizing intake, analysis, trend identification, and knowledge capture.

EARLIER CAREER HIGHLIGHTS

Broker Builder Solutions | Operations Success Manager | **2019:** Managed Employee Navigator and Paycor implementations, EDI / file-mapping and eligibility workflows, client training, HIPAA / compliance activities, risk mitigation, escalations, and analyst mentoring during short-staffed operations.

Amazon | HR / Operations Specialist | **2017-2019:** Led Kronos HRIS reporting automation using Agile / Lean principles, reducing daily reporting time from 1.5 hours to 15 minutes while improving operations visibility.

American Income Life | Assistant Regional Director | **2012-2017:** Led regional operations, field-sales and underwriting-risk training, recruiting, manager development, and distributed-team support; established a social-media recruiting function and launched the region's first intern program.

Blue Cross Blue Shield of North Carolina | Project Specialist / Risk Assessment SME | **2006-2012:** Led compliance, billing migration, payment, retention, and risk-opportunity process improvements; contributed to approximately \$9M and \$2.7M in cost avoidances tied to potential DOI fines and sanctions.

TECHNICAL & OPERATING FOUNDATION

Program / Delivery: Jira, MS Project, Smartsheet, Microsoft 365, Microsoft Copilot, Trello, Lucidchart, Salesforce, Workday, Kronos, ADP, Paycor, Employee Navigator.

Infrastructure / Cloud: Cisco, Arista, NFaaS, HPE AI Factory, Watson-related infrastructure; Azure, AWS, and Google Cloud program coordination; Windows, Linux Ubuntu, PowerShell, Cisco IOS / Packet Tracer.

Network Foundation: Topology design, SOW and bill of materials; 100+ hours of hands-on CLI configuration across VLANs, VTP, HSRP, BGP, QoS, DHCP, STP, ACLs, NAT, routing protocols, WAN, and VOIP.

EDUCATION & CREDENTIALS

Northeastern University: Doctor of Professional Studies (DPS), Project Management, ongoing; M.S., Project Management - Leading & Managing Technical Projects, 2026; B.S., Information Technology, 2023.

Duke University: B.A., Biological Anthropology & Anatomy.

Current credentials: Lean Six Sigma Black Belt; Certified ScrumMaster (CSM); AWS Cloud Practitioner; NexGenT FSNA / FSNP.

Professional development: IBM Watson AI and Data Science orientation; Google IT Support, cloud, project management, and cybersecurity coursework; digital forensics / electronic evidence.

Credential pipeline: PMO-CP exam planned for 2026; PgMP application / panel review in progress; PMI CPMI coursework / development path.

PROFESSIONAL LEADERSHIP

Project Management Institute, NC local chapter | NSBE APEx member | Founder, Wolfspeed Project Management Community of Practice | Founder, Black Intern Group and Black Alumni & Founders ERNs | Ad hoc advisor to Manada Latina / Latine Intern Group | Black Professional Group, Bank of America | Alpha Phi Alpha Fraternity, Inc.